
BlueScope Steel Pollution Incident Response Management Plan

This Annex has been prepared for the purposes of online publication of requirements relating to the site Pollution Incident Response Management Plan (PIRMP).

It contains a direct reproduction of content drawn from the PIRMP though has been modified to exclude personal information within the meaning of the *Privacy and Personal Information Protection Act 1998*.

1 Contacting relevant Authorities

In the event of a significant environmental incident, the following authorities must be notified as a minimum:

Port Kembla Steelworks, Springhill and CRM facilities:

- Environmental Protection Authority (EPA) via the Environment Line Ph. 13 15 55. The Environmental Protection Authority (EPA) is the local authority for these premises.
- Ministry of Health via the local Public Health Unit. For the Port Kembla Steelworks, Springhill and CRM facilities, the number to call is Ph. 02 4221 6700 and Ph. 02 4222 5000 (Wollongong Hospital) after hours.
- WorkSafe NSW via 13 10 50.
- Wollongong City Council on Ph. (02) 4227 7111 or 1300 557 980 (after hours).
- Fire and Rescue on 1300 729 579.

Western Sydney Service Centre:

- Environmental Protection Authority (EPA) via the Environment Line Ph. 13 15 55. The Environmental Protection Authority (EPA) is the local authority for these premises.
- Ministry of Health via the local Public Health Unit. For Western Sydney Service Centre, the number to call is Ph. 02 4734 2022 or Ph. 02 9845 5555 (Westmead Hospital) after hours.
- WorkSafe NSW via 13 10 50.
- Penrith City Council on (02) 4732 8055 or after hours on Ph. (02) 4732 7777.
- Fire and Rescue on 1300 729 579.

Dependent on the nature and location of the incident, additional authorities may be notified.

2 Notification of Immediate Neighbours and the Community

BlueScope has well established systems and mechanisms for notifying the local community, depending on the nature of the incident. A comprehensive listing of interested parties, neighbouring facilities, and contractors on-site is itemised in BlueScope document DS.SP-ENV-12.01.1.

Common communication mechanisms include:

- Incident notifications being placed on BlueScope's [Illawarra website](#) or [Western Sydney Service Centre website](#) (whichever is applicable to the site)
- Telephone calls to key community contacts;
- Email distribution to key community representatives (Local Councils, local politicians, key community groups, local businesses/groups, local schools etc);
- Media interaction (media statement/briefing/conferences/alerts both face-to-face or via phone/email) with key local and national media (Newspapers, TV, Radio, Wires, On-line); and
- Plant wide employee communications via email, internal intranet communications, physical printed message board notifications and face-to-face toolbox meetings using key message boards.

In the event of a serious incident requiring further communication to local neighbouring residents, direct mail letter drops and targeted door knocking of residents are also potential options at BlueScope's disposal.

3 Early warnings and regular updates

In consultation with the EPA, BlueScope have established a Community Consultation Committee (CCC) as a conduit with the local community on environmental issues. The CCC is independently chaired and includes representatives across a broad cross-section of local community stakeholders, including community groups, local schools, environmental interest groups, industry and business groups).

BlueScope has a dedicated complaint line operated by environment professionals 24 hours a day, 7 days per week. In addition, BlueScope also has further 1800 640 252 number that may be used, and promoted, specifically to address a particular issue or topic of interest. This dedicated hotline is serviced by an internal call centre team (Steel Direct) to ensure all enquiries are responded to in a timely manner.

BlueScope has existing established systems for disseminating key information quickly and efficiently. BlueScope has also compiled lists of potentially sensitive land uses within the vicinity of its premises (such as schools, pre-schools and hospitals) and maintain a database of email and phone contact lists for key community stakeholders which allows for more targeted communication if warranted by the nature of the incident.

In determining the extent of community notification for potential incidents, the BlueScope Corporate Affairs team work closely with the BlueScope Environmental team and the broader emergency response team to determine the appropriate response.